# New Level Of Care (LOC) Screening Tool for PASRR Users



### What Is LOC?

- Level Of Care (LOC) screening:
  - Used by Nevada Medicaid to determine if the individual meets
     Nursing Facility (NF) LOC criteria
  - The LOC assessment also assesses individuals for the possibility of qualifying for other less restrictive services, which may be community-based, or to qualify for waiver services
  - NF must request a new LOC determination when it appears the resident no longer meets an NF standard LOC



### What is the LOC Screening Tool?

- LOC and PASRR in one online system
- Simplifies access for providers
- Notifications available online in the LOC/PASRR system
- NF must request a new LOC determination when it appears the resident no longer meets an NF standard LOC



### The Screening Tool Process

- Provider submits an LOC request in the same manner as the PASRR (Pre-Admission Screening Resident Review)
- Data is processed by the business and workflow rules engine
- System will automatically determine the proper flow for the request and move the task into the appropriate queue for processing



### The Screening Tool Process

- Real-time or near real-time determination is rendered via auto adjudication process
- Each request will be executed by an automated task or human centric determination if required
- Tool generates appropriate determination letters





### Accessing the LOC Application

To access the LOC application:

• Go to www.medicaid.nv. gov

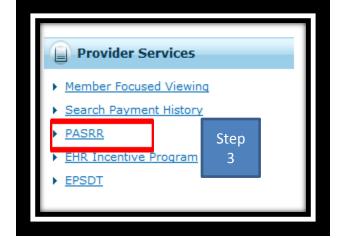
Step 1: Click on the EVS tab, and then HPES Login

Step 2: Enter User

Step 3: Click on **PASRR** 













### Logging on to the Application

- Log in to the Uniform Screening Tool
- Enter your User
   ID and Password
- Click Login



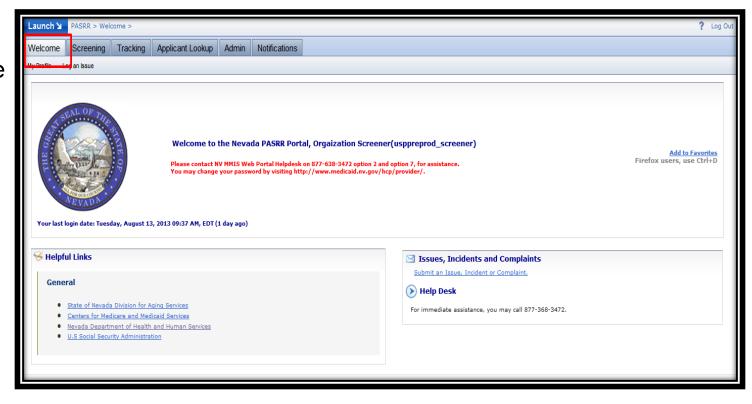






### LOC Screening Module

The Welcome Page will display



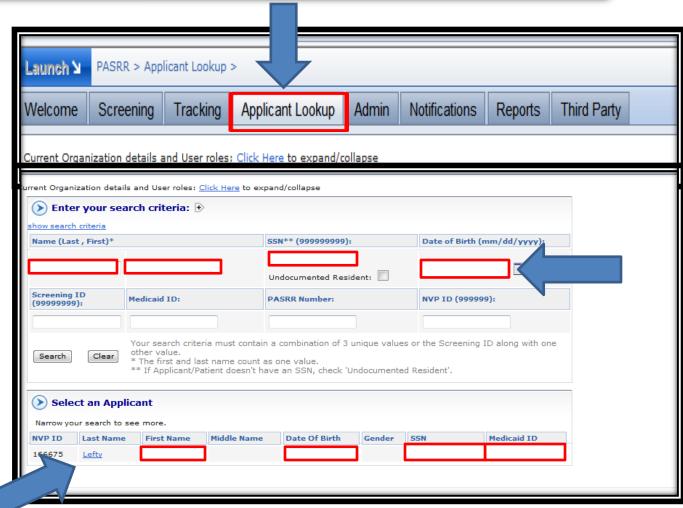




### **Applicant Lookup**

### Once you have entered the system:

- Click on Applicant Lookup to determine if the recipient is already in the system
- Enter the search criteria
- When recipient is identified click on applicant's last name



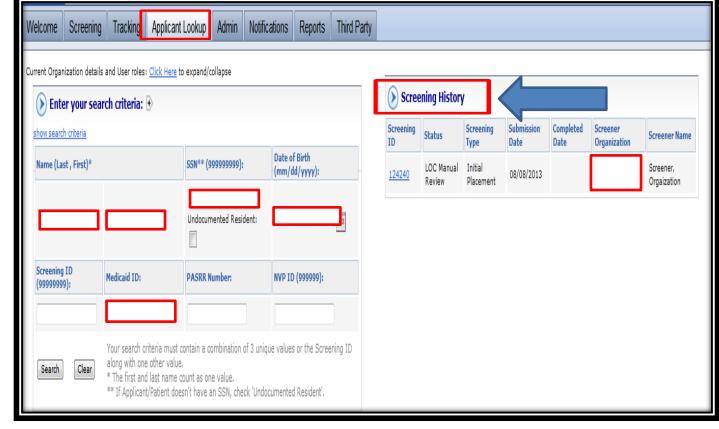






### **Applicant Look-Up: Existing LOC**

 After selecting the recipient's last name, if an LOC is already in place it will be indicated under screening history

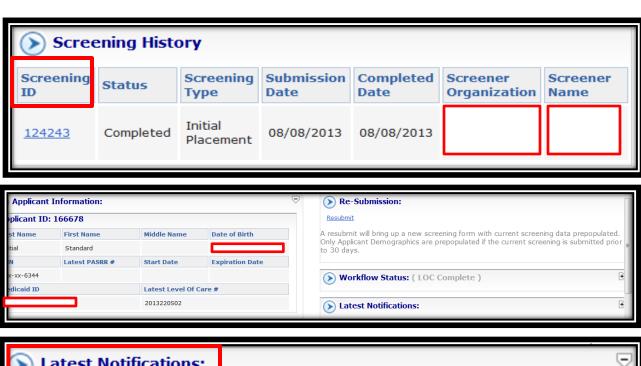






### **Screening History**

- After selecting the recipient's last name, if an LOC is already in place, you may select the Screening ID to view the history
- Click on the arrow to expand Latest Notifications to view the most current LOC





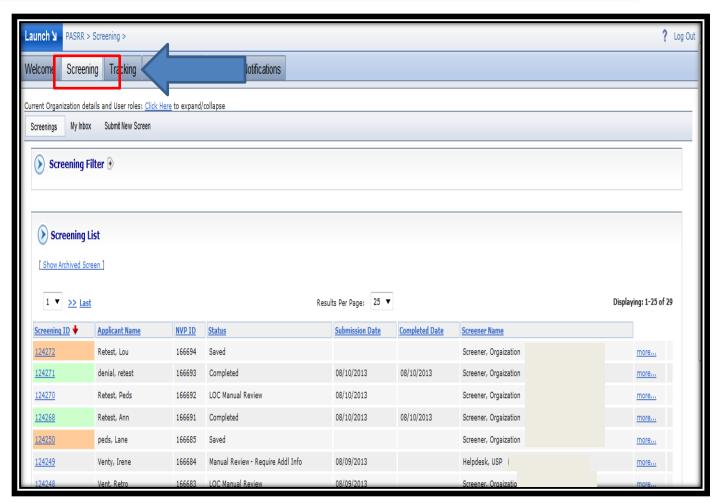






### Accessing the Screening Module

 Click on the Screening Tab

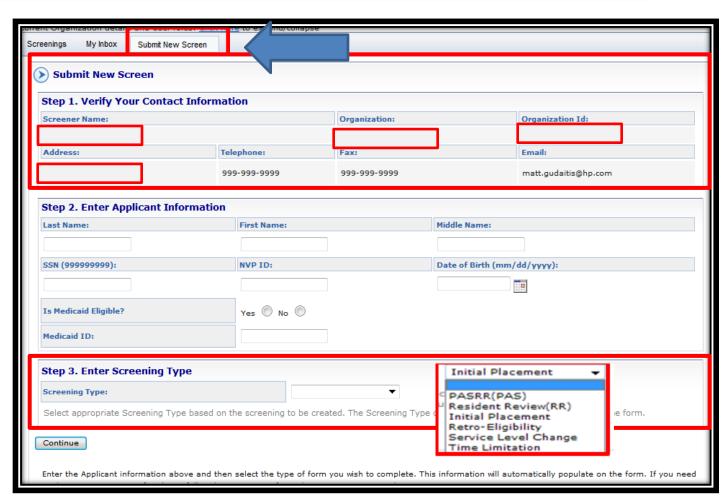






### **Submit New Screen**

- Click on Submit New Screen Tab
- New Submission Screen is available
- Verify your contact information
- Enter the applicant information







### **Error Alert for Existing LOC**

#### Existing LOC:

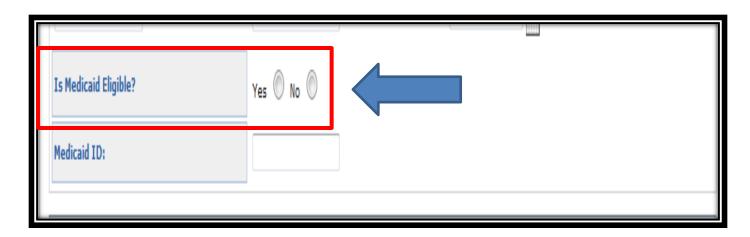
After filling out the applicant information on page one of the screening tool, if an existing LOC is in place you will receive an alert that a Level of Care already exists for the patient and you may have to change your screening type selection to continue





### **Medicaid Eligibility**

- Select if the applicant is Medicaid Eligible
- If you have selected YES, you will be able to proceed with the LOC screen
- If you have selected NO, the following message will appear and you will not be allowed to continue



### Validation Messages/Errors:



- Medicaid ID cannot be empty
- Recipient should be Medicaid Eligible to fill Level Of Care form



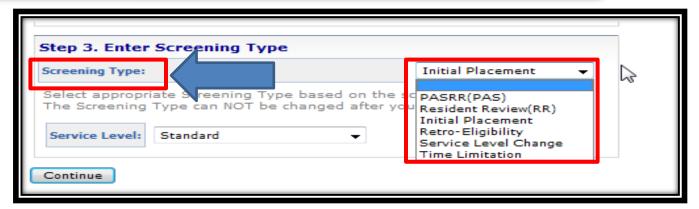




### **Screening Type**

Select from the drop down box:

- Screening Type
- Click Continue



- <u>Initial Placement</u>: The recipient is being admitted into the nursing facility (NF) for the first time.
- Retro-Eligibility: The recipient was determined eligible for Medicaid benefits retroactively.
- Service Level Change: A recipient's service needs have changed. For example, the recipient was not ventilator dependent but now is or vice versa.
- <u>Time Limitation</u>: The previous LOC assessment was time limited and is close to expiration. For example, Pediatric specialty care I and II can only be approved for 180 days at a time.





## Service Level

### Select from the drop down box:

- Level of Service
- Click Continue



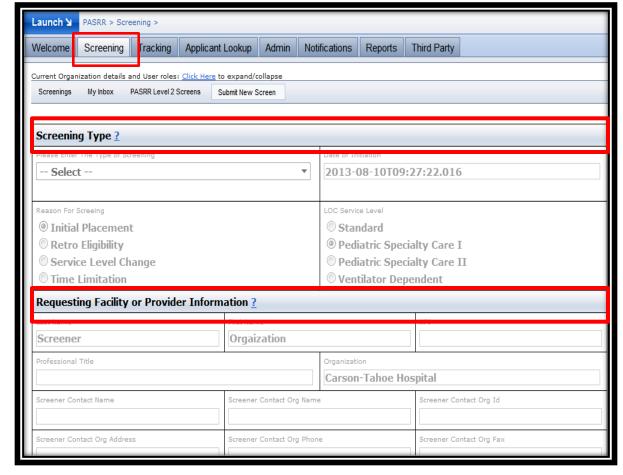
- NF Standard encompasses a majority of recipients
- NF PED spec care I and II are limited to recipients birth to 21 years of age who require specialized, intensive, licensed skilled nursing care beyond the scope of services provided to the majority of NF recipients
- NF Ventilator Dependent is limited to recipients who are dependent on mechanical ventilation a minimum of 6 hours per day





# Screening Type and Requesting Facility - Page 1

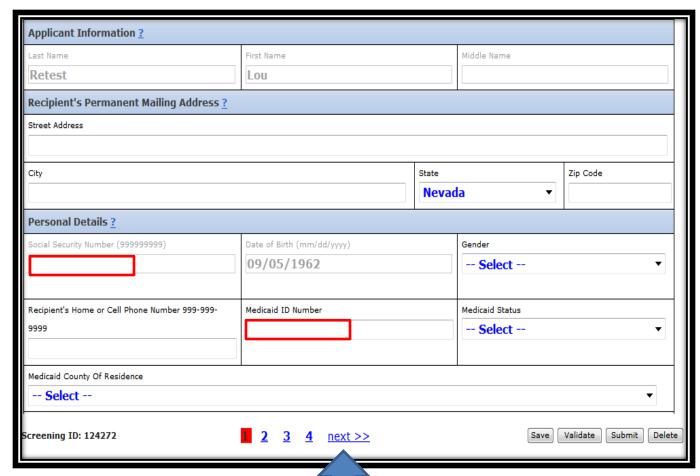
 Screening Type and Requesting Facility or Provider Information will be auto-populated from the choices previously made





## Entering Applicant Information - Page 1

- Applicant Name will be auto-populated
- Enter the Recipient's Permanent Mailing address and Phone Number
- Medicaid ID# is auto-populated
- Select from the drop down boxes the recipient's Gender and Medicaid Status
- Select from the drop down box the member's County of Residence
- Click Next



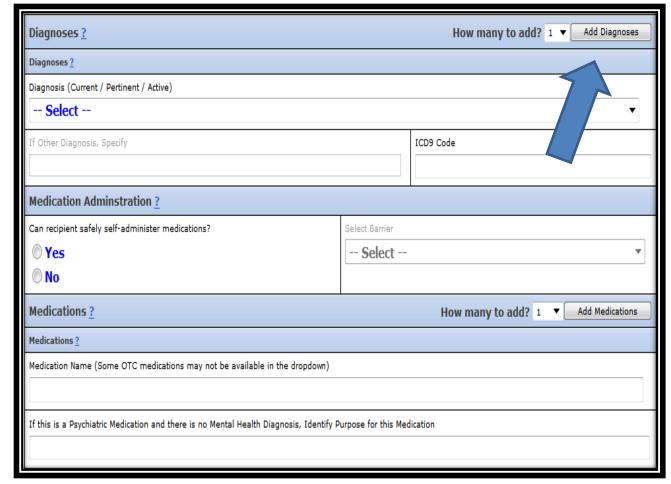






## Entering Diagnosis Information - Page 2

- Select from the drop down box the recipient's Diagnosis
- To enter additional diagnoses, indicate how many diagnoses you would like to add and click Add Diagnosis
- If diagnosis cannot be located in the drop down box, enter the diagnosis in the other field or enter the diagnosis code

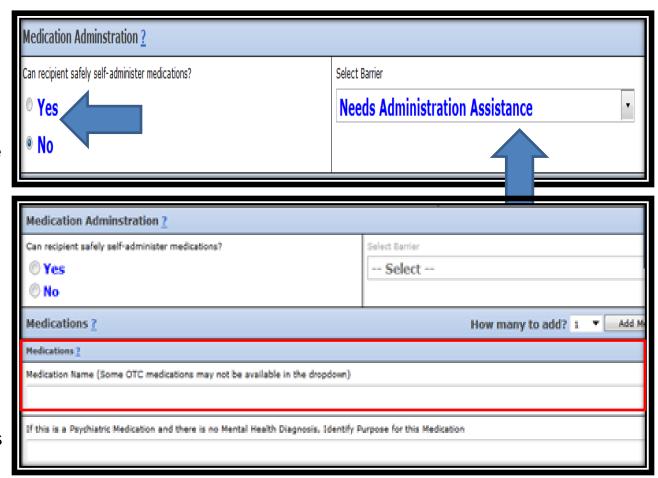






### **Medication Administration**

- Indicate whether the recipient can selfadminister medication
- If No is selected, the provider will need to select the barrier from the drop down box on the right hand side
- If YES is selected, the Select Barrier option does not need to be completed
- One medication should be indicated in the Medication Name box.
   As the provider begins to type, a list of medications will be displayed for the provider to select



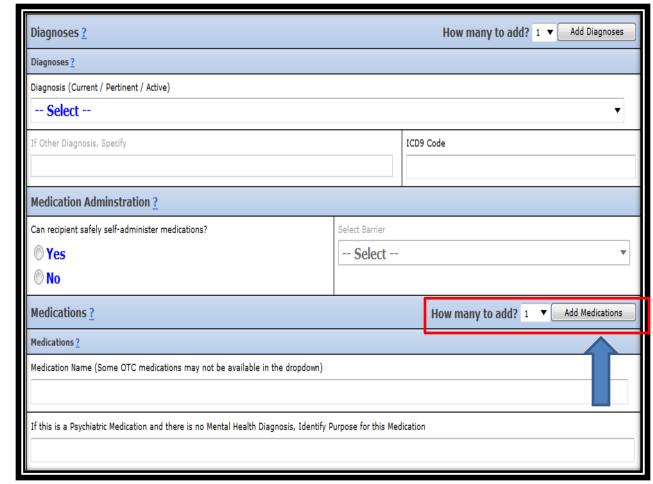






### **Entering Additional Medications**

- To enter additional medications, indicate how many medications you would like to add and click add medications
- The system will provide additional fields for entry





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## Entering Special Needs Information

### Special Needs

 Select all special needs that apply – you can select one or more needs

| Special Needs   |                        |               |                     |             |                 |  |
|---|------------------------|---------------|---------------------|-------------|-----------------|--|
| ☑ Central Line  |                        |               |                     |             |                 |  |
| ☑ Insulin Coverage<br>(Sliding scale with variable<br>coverage) | <b>▼ IV</b>            |               | ₹ 02                |             | <b>☑</b> Ostomy |  |
| ✓ Pediatric Specialty Care                                      |                        | <b>₽ PICC</b> |                     | <b>V</b> Sa | aline-Lock      |  |
| ☑ Secured (Alzheimer)<br>Unit                                   | <b>V</b> Specialty Bed |               | <b>V</b> Suctioning |             | <b>▼ Trach</b>  |  |
| <b>Ventilator Dependent</b>                                     |                        |               | <b>☑</b> Wound Care |             |                 |  |
| □ DME   |                        |               |                     |             | ☐ Other         |  |
| Other Special Need  |                        |               |                     |             |                 |  |





## Entering Activities of Daily Living

Activities of Daily Living

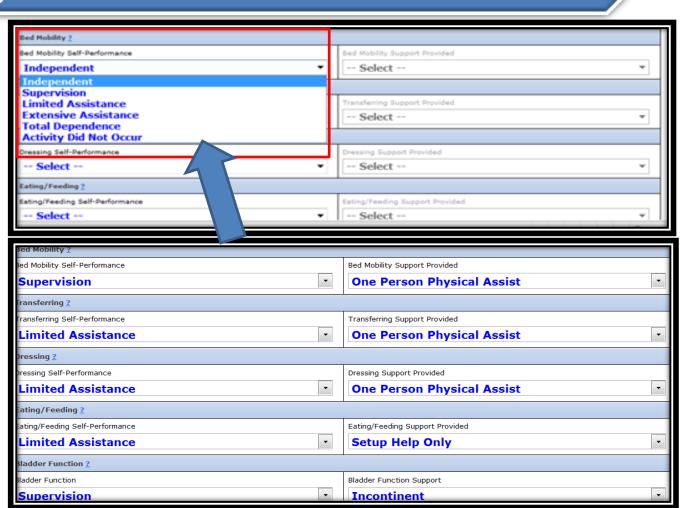
 For all activities select from the drop down box the level of care needed

Activities of Daily Living include:

- 1. Bed mobility
- 2. Transferring
- 3. Dressing
- 4. Eating/Feeding
- 5. Hygiene
- 6. Bathing

Note: If the level of care is anything other than independent or activity did not occur, you will be required to select the level of support needed in the column to the right.

This is a requirement for all activities of daily living on page 2



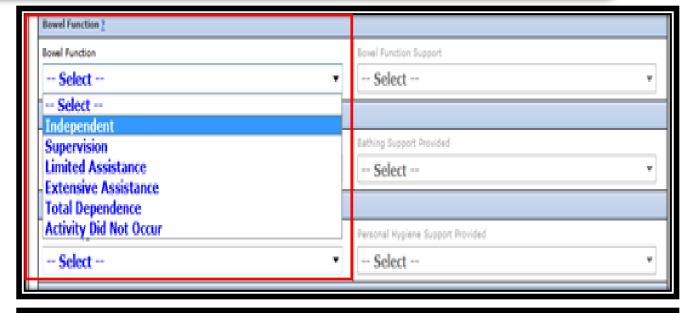


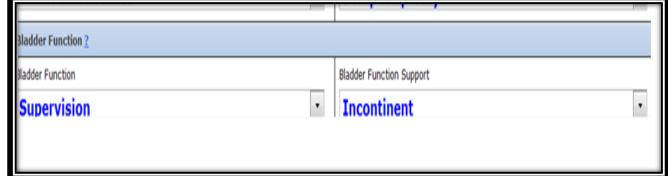
### **Entering Bladder and Bowel Function Information**

Activities of Daily Living

 For all activities select from the drop down box the level of care needed

Note: If the level of care is anything other than independent or activity did not occur, you will be required to select the level of support needed in the column to the right







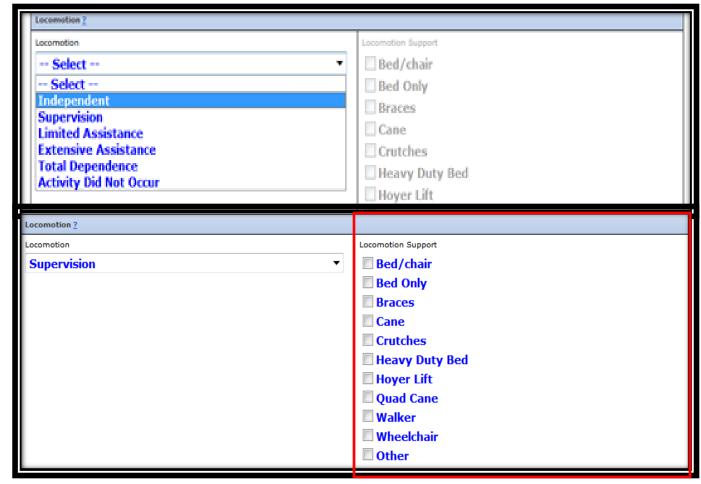


### **Entering Locomotion** Information

Activities of Daily Living

 For all activities select from the drop down box the level of care needed

Note: If the level of care is anything other than independent or activity did not occur, you will be required to check all that apply under locomotion support in the column to the right







# Entering Recipient's Need for Supervision & IADLs

### Recipient's need for Supervision:

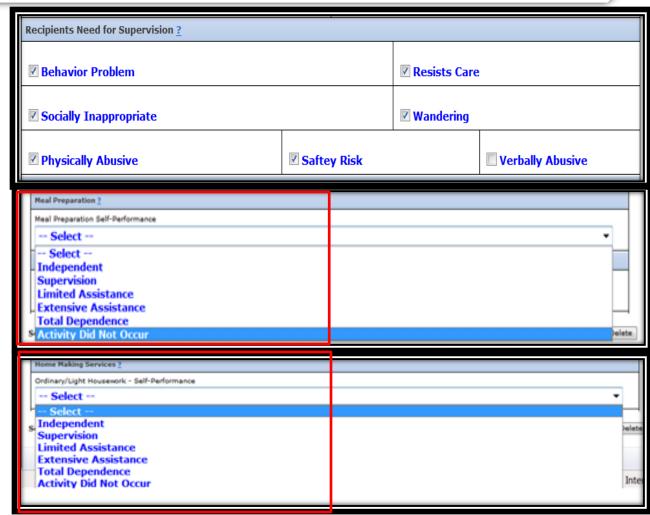
- Select all that apply
- You are able to select one or more of the needs for supervision

#### Meal Preparation:

 Select level of Self-Performance from the drop down box

### Home Making Services:

 Select the level of Self-Performance from the drop down box



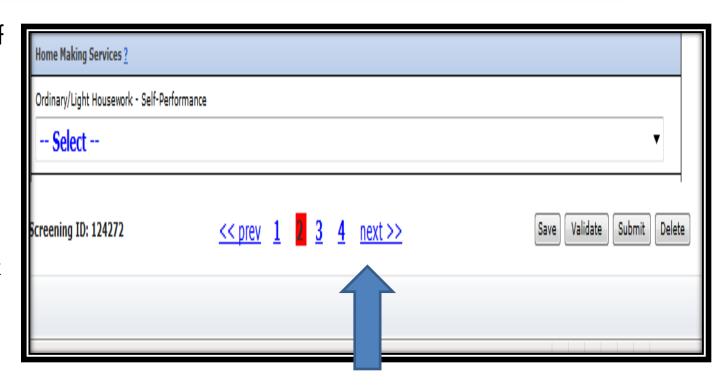


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### Form Completion

After completion of Page 2:

- Click Next or 3, if you are requesting a pediatric LOC
- Or you may click
   4 to complete
   the submission
   process



Note: Page 3 should only be selected for recipients birth to 21 years of age who require specialized, intensive, licensed skilled nursing care beyond the scope of services provided to the majority of NF recipients





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## Entering Pediatric Specialty Care Information - Page 3 of form

This is Form FA-22 and is only required for a Pediatric Level of Care.

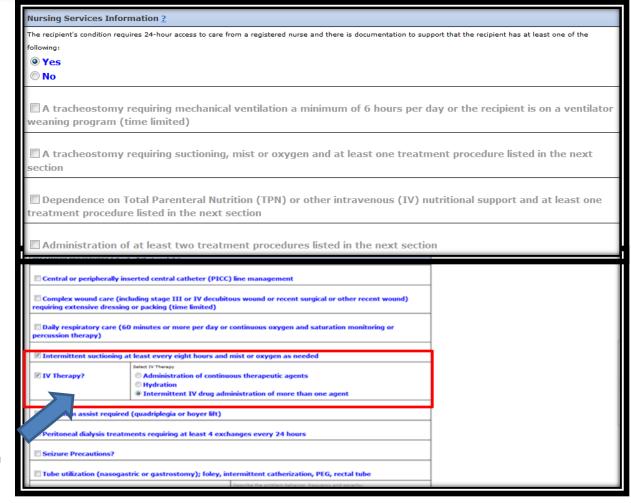
Nursing Services Information:

- Select Yes or No if the recipient requires 24-hour nursing care
- If you select Yes, then you will be required to select one or more of the required nursing services
- If you select No, you will not have the capability to select any nursing services

#### Treatment Procedures

 Select all treatment/procedures that apply to the recipient. You do have the capability to select one or more.

Note: If IV Therapy is selected, you must select one of the IV Therapies to the right side.





## Entering Applicant Behavior Issues, Discharge Potential and Justification

This is Form FA-22 and is only required for a Pediatric Level of Care.

Moderate Behavior Issues and Other special treatments:

- Select one or both of these needs
- If you select either one of these as being a member need, you will be required to enter a description of what the specific needs are in the column to the right

#### Discharge Potential

 Enter details of the member's potential for discharge

#### Justification

- Enter information to support the medical necessity of Pediatric specialty care
- If you have selected Pediatric Specialty Care I or II, you are required to attach documentation; indicate if you are faxing it.







# Completion of Pediatric Specialty Care Page

After completing all information on Page 3:

Click Next or the number 4

| Discharge Potential ?  |  |                             |  |  |  |
|--|--|-----------------------------|--|--|--|
| Describe the recipient's potential for discharge from the pediatric unit to a lower level of care or home: |  |                             |  |  |  |
|  |  |                             |  |  |  |
| reening ID: 124272   | <pre>&lt;&lt; prev 1 2 3 4 next &gt;&gt;</pre> | Save Validate Submit Delete |  |  |  |



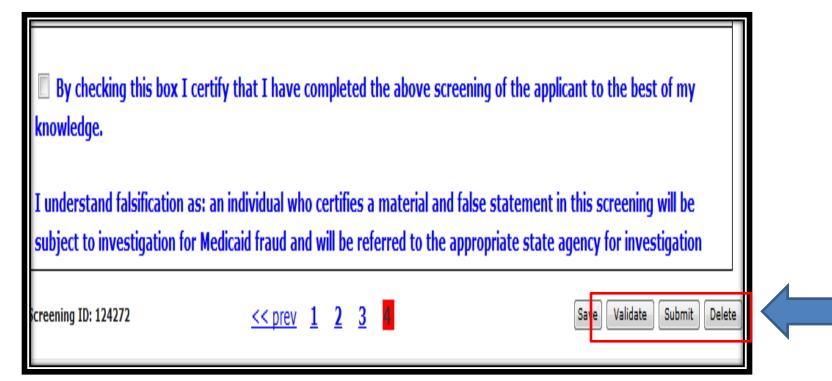


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### **Submission Page**

You are now ready to submit your request:

Click Submit





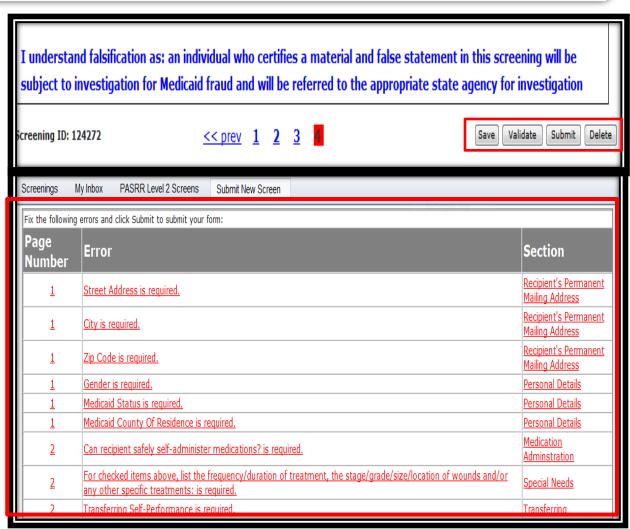


## **>**

### **Error: Incomplete Information**

If you have not completed all areas of the tool based on your selection of the screening type and service level:

- You will receive alerts directing you to the area of the tool that has not been completed
- To complete these alerts, click on the alert in the Section column and you will automatically be taken to that section of the tool to be completed
- Continue to click on each alert until all sections have been completed
- Once all alerts have been addressed you now are ready for submission
- Click on Submit



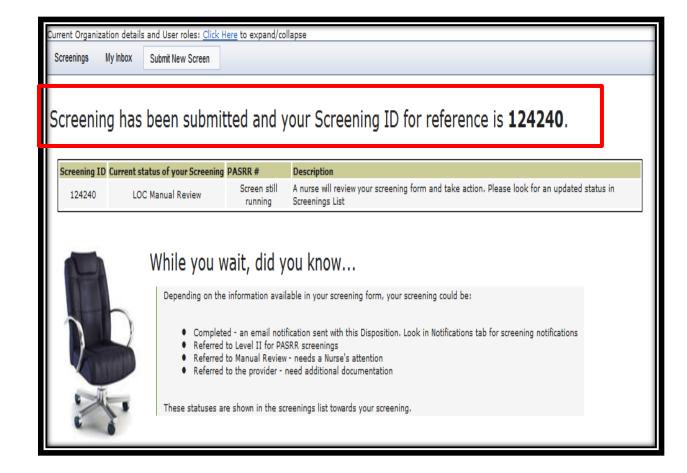






### Request Submission

- Once your submission has been made you will receive the following screen as to the status of your request
- If the request goes to manual review, the LOC will be reviewed by a nurse and will either be completed and or returned for additional information
- If the recipient is not Medicaid eligible, you will receive a cancellation notice
- If the LOC is approved, you can go to the notifications tab to retrieve the letter

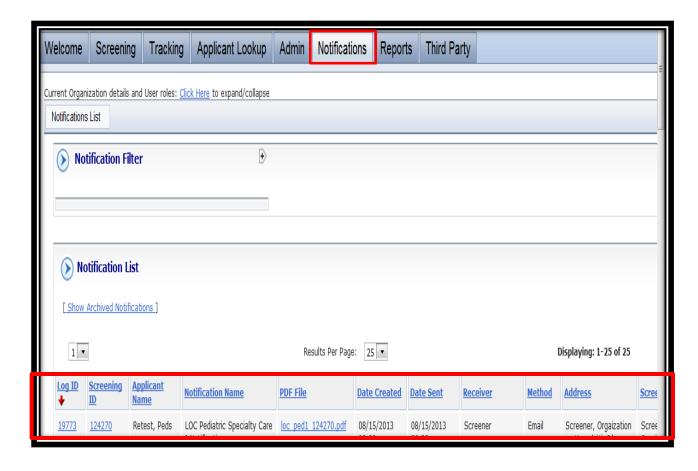






### **Notification Tab**

 From the notification list you can select the PDF File associated with the Screening ID



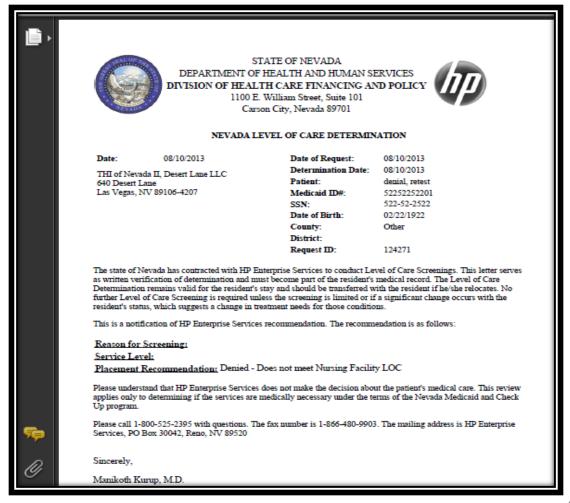




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### **Letter Generation**

Once a
determination has
been made, a letter
will be generated
indicating the status
and level of care





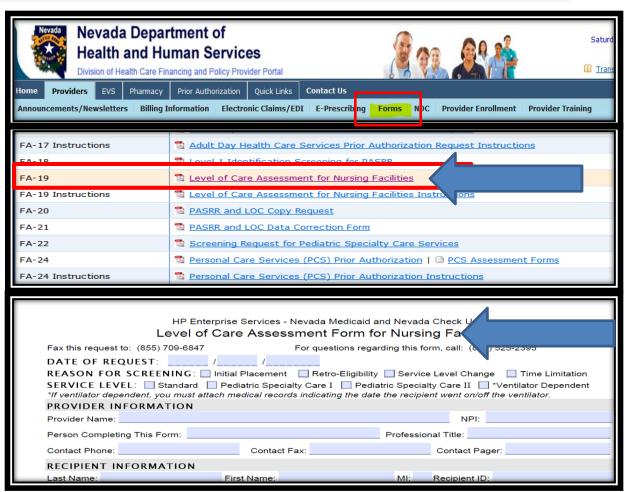




### **LOC Screening Forms**

To access LOC form FA-19, go to: www.medicaid.nv.gov

- Locate the FA-19 form and click to open
- Form FA-19
   Instructions are also available



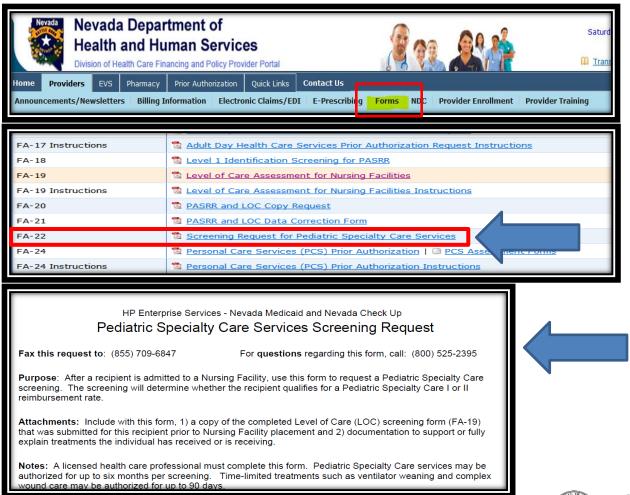




### LOC Screening Forms, continued

To access LOC form FA-22, go to: www.medicaid.nv.gov

 Locate the FA-22 form and click to open









### Resources

#### Website:

www.medicaid.nv.gov Log into EVS (Select PASRR Link)

#### **PASRR/LOC:**

Phone: (800) 525-2395 (855) 709-6847 Fax:

#### **State Website:**

www.dhcfp.nv.gov

#### **Requests for LOC Assistance**

Phone: (775) 335-8556

### **Requests for Provider Training**

Email: NevadaProviderTraining@hp.com

(877) 638-3472 Phone:







### Questions?





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### Thank you for your attention

We will be sending you a survey after this class by email. Please take the time to complete and pass on to others that may have attended with you but were not registered.

Enjoy the remainder of your day

